

Rotork provides a worldwide field service response for our customers covering all types of actuators (electric, pneumatic and hydraulic), including those in hazardous environments such as nuclear power plants and off-shore installations. Our support can be planned in advance or in response to an emergency situation.

Our field service technicians are available to perform a number of different tasks including:

- **Installation and commissioning of actuators to ensure they are correctly set up prior to being put into service.**
- **Commissioning of Rotork Pakscan control systems.**
- **Assistance with the commissioning of third-party networks and bus systems to which Rotork actuators are connected.**
- **Modification and upgrading of actuators.**
- **Site surveys and preventative maintenance.**
- **Assistance during plant shutdowns.**
- **Inspection and repair of damaged or defective actuators.**
- **Emergency trouble shooting and repair of actuators.**

With over 200 directly employed service technicians and over 1000 service technicians employed by our representatives worldwide, we have the infrastructure required to effectively support all our customers' needs. We only use original parts to ensure the continued reliability of Rotork actuators in the field. Additionally, our technicians are factory trained and hold all the appropriate safety qualifications. We provide a 12 month warranty on all the work we carry out.

"I would like to express my sincere thanks to Rotork who responded so effectively to a recent flooding incident. The dedication and organisation on the engineer concerned is a credit both to him and your company"

M. Jackman, Production Engineering Manager,
Three Valleys Water, Vivendi Group.





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A full listing of our worldwide
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available on our website at
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As part of a process of on-going product development,
Rotork reserves the right to amend and change
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Published data may be subject to change.

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www.rotork.com

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